



USER MANUAL

“BUYER”

<http://virtualmart.tourismthailand.org>

For more information please contact Email: admin.ttvms@tat.or.th



TABLE OF CONTENTS

CONTENTS	PAGE
Introduction and Highlight Feature	2
User's Journey	4
Home	5
Step 1 : Registration	6
Step 2 : Complete Profile	7
Step 3 : Create Requests (Business Requests)	9
Step 4 : Matching	11
4.1 Auto-Match	11
4.2 Search	12
4.3 Suggested	13
Step 5 : Dealing	14
Step 6 : Evaluation	15



LIST OF APPENDICES

CONTENTS

- Appendix 1 : Main Menu
- Appendix 2-3 : Dashboard
- Appendix 4-5 : Company Profile
- Appendix 6-7 : Edit Profile
- Appendix 8 : Create Requests
- Appendix 9 : Events



THAILAND TOURISM

BUSINESS TO BUSINESS

ONLINE PLATFORM



TTVM

Thailand Tourism Virtual Market



Aim to drive the digital transformation of Thailand tourism industry, Thailand Tourism Virtual Market (TTVM) is developed to support and connect more with our global partners. We provide a new alternative way to achieve your business goal, expand your Thailand tourism network, offer more exciting deals as well as a space for you to negotiate and complete the business deal with your Thai's business partners,....

All in one platform

Start connecting with the global tourism industry via TTVM now at:

<https://virtualmart.tourismthailand.org/>

For further information or inquiry please contact

Email: admin.ttvm@tat.or.th

HIGHLIGHT FEATURES



Online Tourism Marketplace

TTVM is a B2B tourism marketplace that brings together sellers with buyers.



Always Available

Stay connected 24 hours a day / 7 days a week / 365 days a year.



Expand Your Market

Discover new business partners from around the World.



Create Attractive Profile

Create your online business profile for marketing purpose and more.



Deal Offer

Customize your deals (Offers) with tourism products and services.



Business Matching

With our deal matchings and deal searching tools.



Let Us Know Your Valuable Feedback

Your feedback and evaluation help us improve the service and strengthen the industry.



Your Data Center

Summarize your business deals with our proactive dashboard.



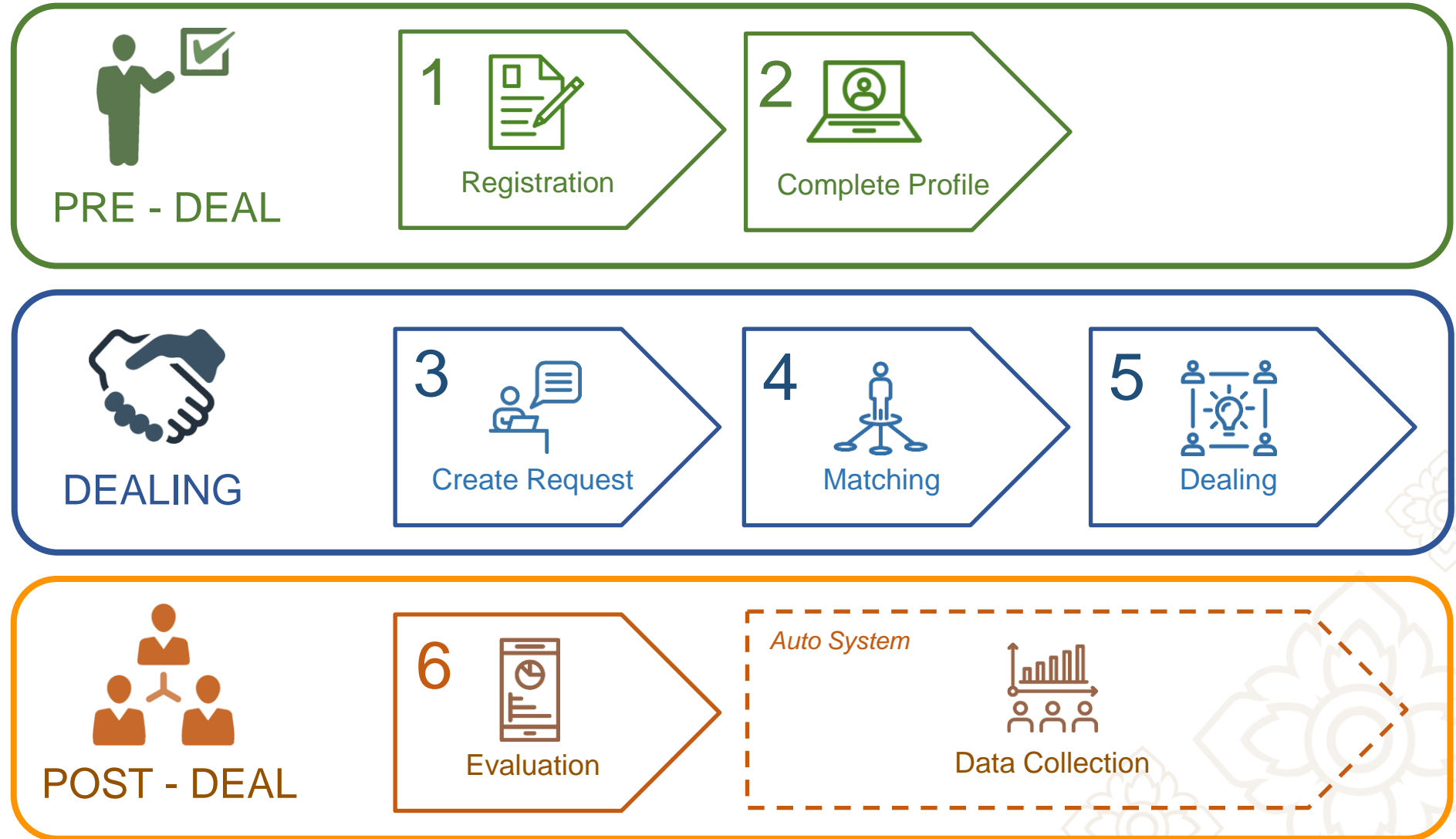
TTVM

Thailand Tourism Virtual Market

Discover **New Opportunities**
and expand your
Thailand Tourism Network
@ TTVM

USER's JOURNEY

Complete your business deal within six easy steps via Thailand Tourism Virtual Market (TTVM). Go further with all the essential information you may need to develop your business and overall Thailand tourism market.



HOME

HOME is the starting page where you can access to all function and feature of the system as well as updated news and stories from TAT.

At the top, you can click at each menu to access each function.



USER MANUAL
BUYER

Main Menu

Lead you to most of the function. As well as login or sign up to register.

(More details at Appendix 1)

Home

Your Company

Deal

Directory

Events

News

Buyer



***For Guest User , without login, will see only this 3 menus**

Get limited access to Events & News menu only.

Home

Events

News

Sign Up

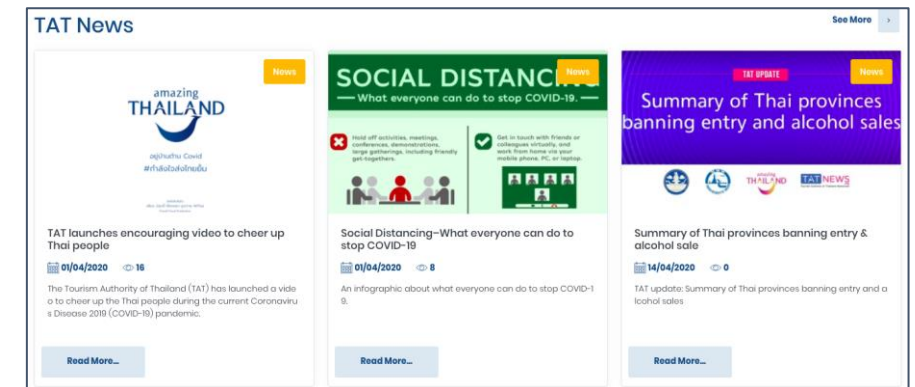
Sign In

Banner

Interesting information from Tourism Authority of Thailand, and partners; upcoming update, information, promotion and more...

News

List of news business contents from TAT Newsroom.



For more information please contact Email: admin.ttvm@tat.or.th

STEP 1 : REGISTRATION

To start creating your account, you will need to register and get approval by the Tourism Authority of Thailand. Just follow 3 simple steps of the registration process and submit your company business card to verify your business identification.

1

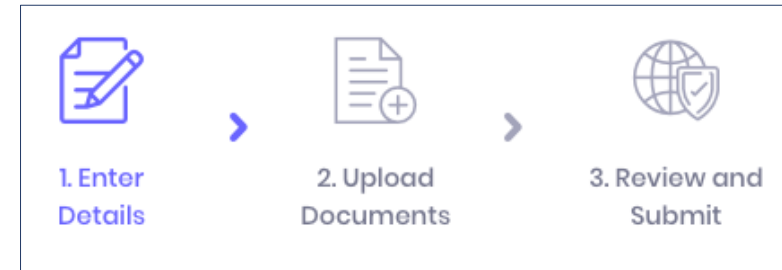
Select “Sign Up”
on the main menu



2

Complete the registration form

Follow 3 steps to submit the registration.



3

Once you click “**submit**”, the document will be uploaded. We **will send you a Submit Confirm Email when it’s completed.**

4

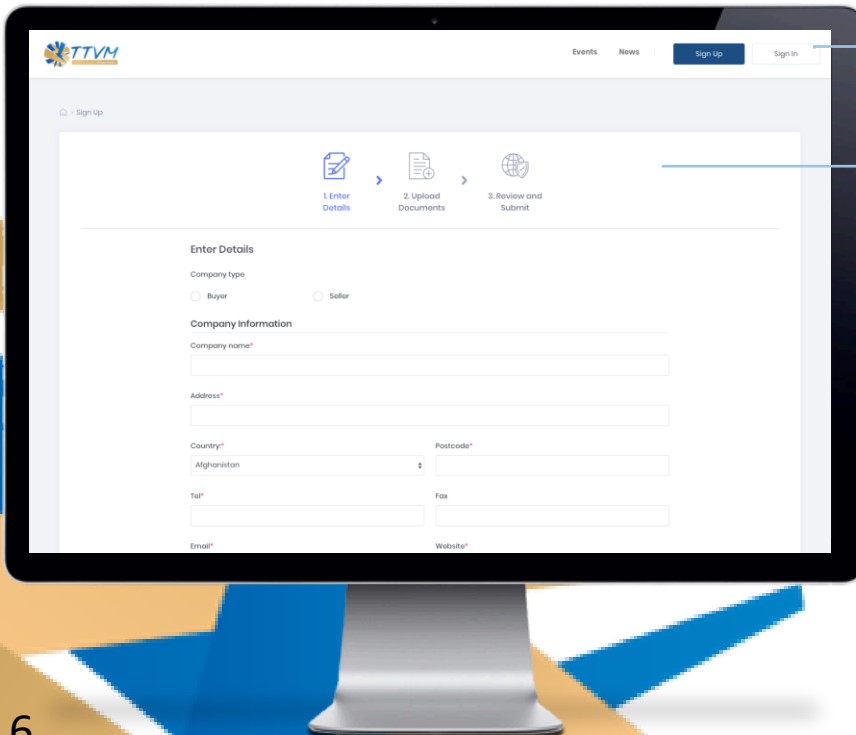
We will verify all information and document to **APPROVE** and your account will be created.
Standard time : 2 working days



APPROVE: You will get an acknowledge Email together with temporary Username & Password for first sign-in.



REJECT: You will get an acknowledge Email to inform you that your registration was rejected.



STEP 2 : COMPLETE PROFILE

After your account is created, it is now your task to complete your company profile.

Click from main menu **"Your Company"** then, **"View Profile"**

Our advice :

Your attractive business profile is a key to gain interest from your future business partner and the first step to start your business.

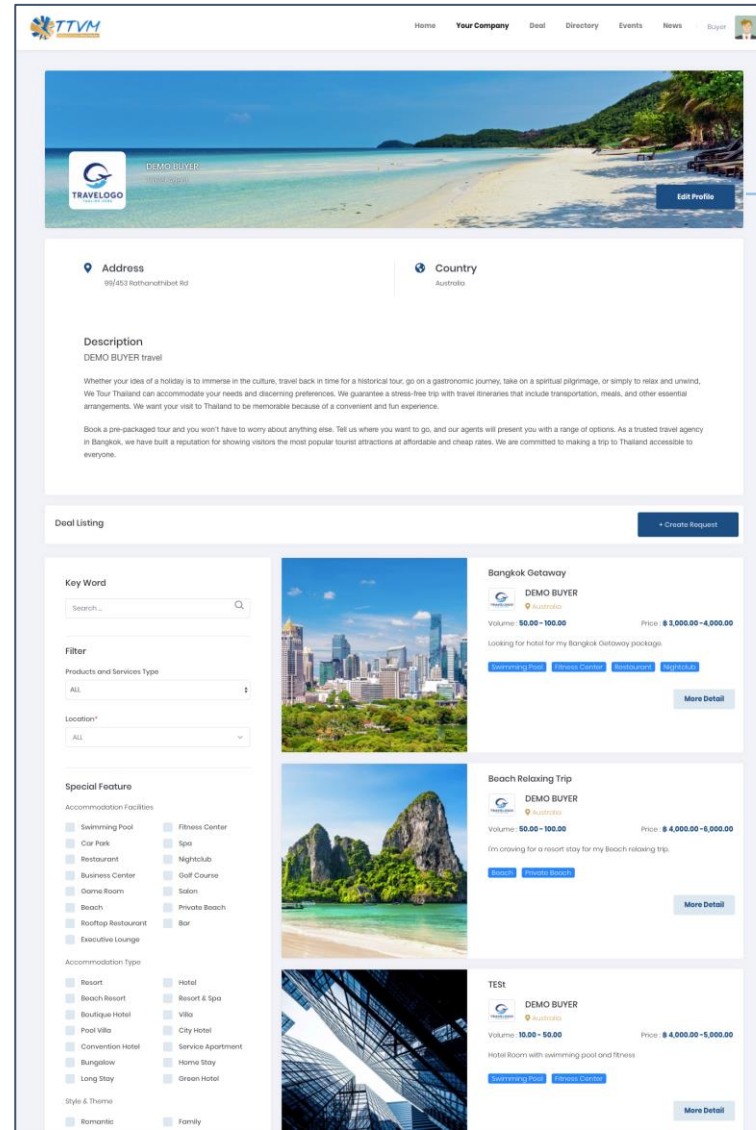
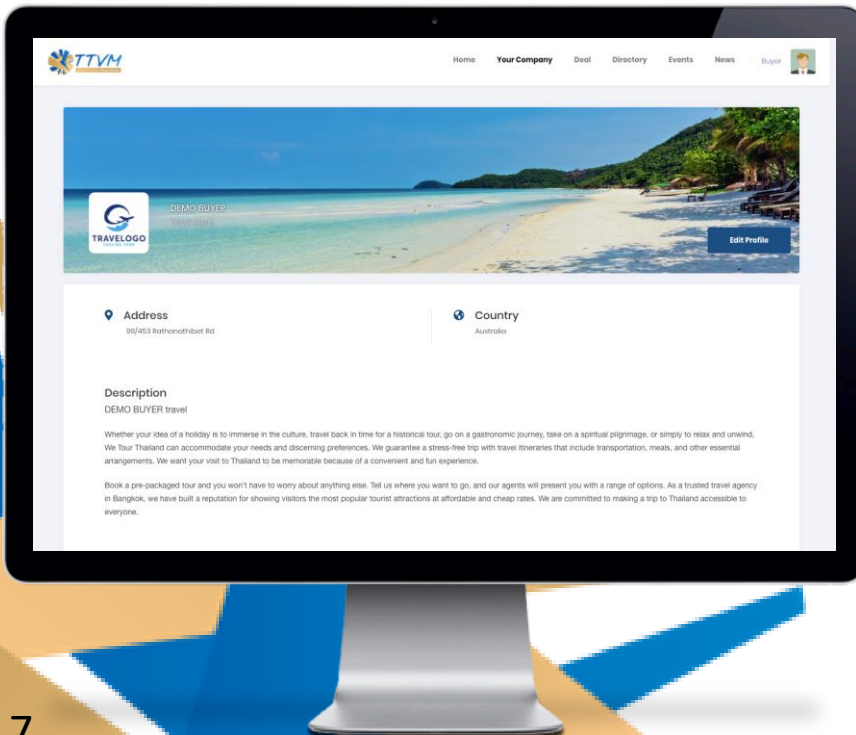
1

Select **"Your Company"**, then **"View Profile"** to access to the Company Profile.

2


Click **"Edit Profile"** to go to **"Edit Profile"** page

To access **"Edit Profile"** page.



Company Profile

DEMO BUYER

 Business type*
Travel Agent

Preferred products and services Type*
☒ Accommodation ☒ Transportation ☒ Attraction ☒ Food & Beverage ☒ Health & Wellness

CompanyProductType


Company story*

DEMO BUYER travel

Whether your idea of a holiday is to immerse in the culture, travel back in time for a historical tour, go on a gastronomic journey, take on a spiritual pilgrimage, or simply to relax and unwind, We Tour Thailand can accommodate your needs and discerning preferences. We guarantee a stress-free trip with travel itineraries that include transportation, meals, and other essential arrangements. We want your visit to Thailand to be memorable because of a convenient and fun experience.

Book a pre-packaged tour and you won't have to worry about anything else. Tell us where you want to go, and our agents will present you with a range of options. As a trusted travel agency in Bangkok, we have built a reputation for showing visitors the most popular tourist attractions at affordable and cheap rates. We are committed to making a trip to Thailand accessible to everyone.

Profile Cover



[Upload Background](#)

Best photo size is 1330px x 300px

(More details at Appendix 6-7)

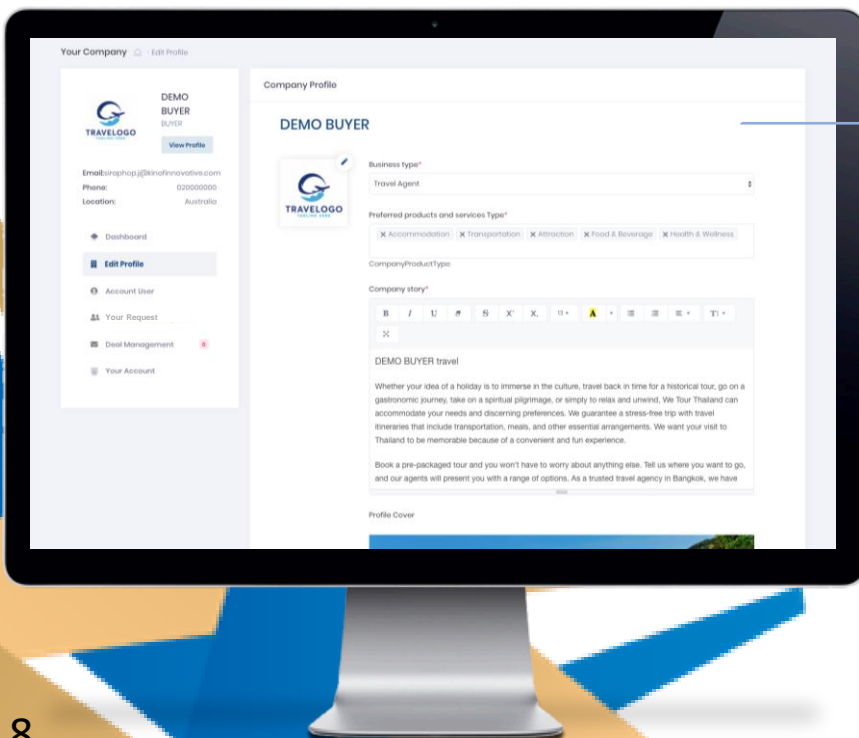
For more information please contact Email: admin.ttvn@tat.or.th

STEP 2 : COMPLETE PROFILE

You can **Add** and **Edit** all information and upload attractive photos of your product.

Our advice :

Quality and meaningful photo will make your profile more attractive and credibility for seller to offer you a special offer.



1

Select **“Edit Profile”** to access **“Edit Profile”** page. Then you could add and edit all information. *(More details at Appendix 6-7)*

1.1) Add/Edit Main Information.

- Company Logo
- Profile Cover
- Business Type
- Preferred Products and Services Type
- Company Story (Description of company / Business)

1.2) Add/Edit Company Information.

- Adjust all information from the registration process. Such as: Company/Business Address, Corporate Email, Website, Contact Person Information.

2

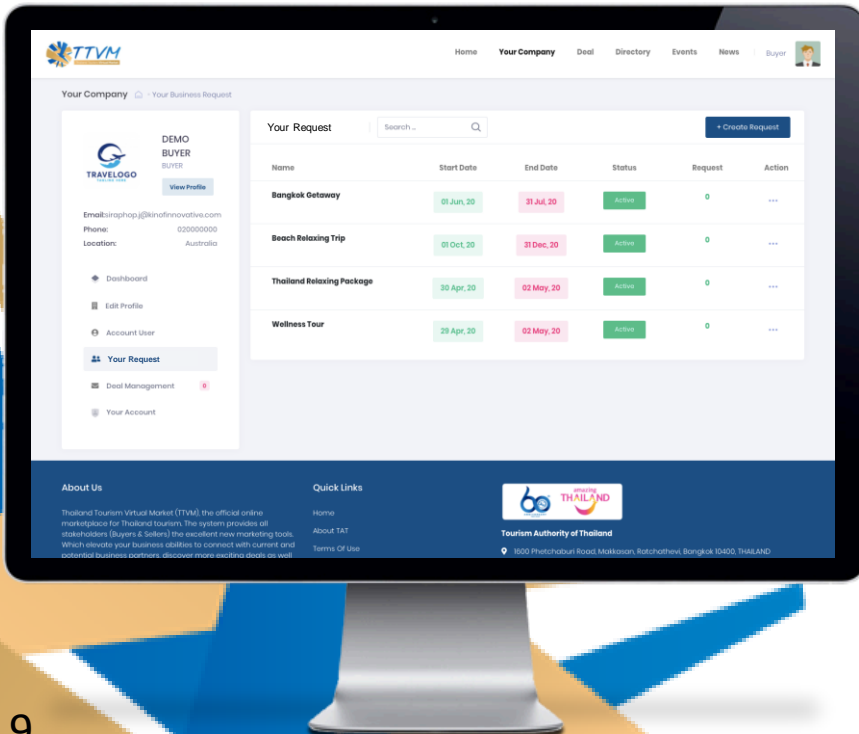
After complete, then click **“Save”**.

STEP 3 : CREATE REQUESTS

Next step is to create your **REQUEST** base on your required products and services.

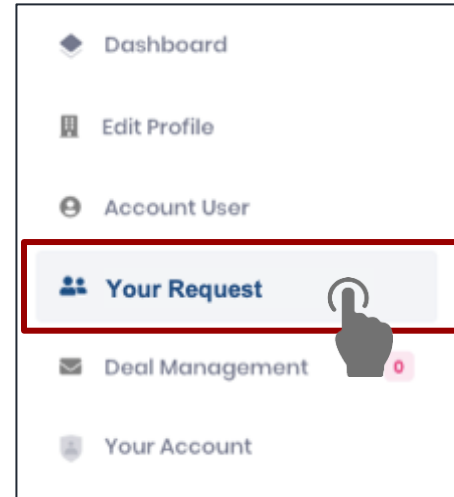
Our advice :

To **maximize your opportunity** to meet the seller, the **REQUEST** need to have specific criteria with additional information to connect to the right seller.



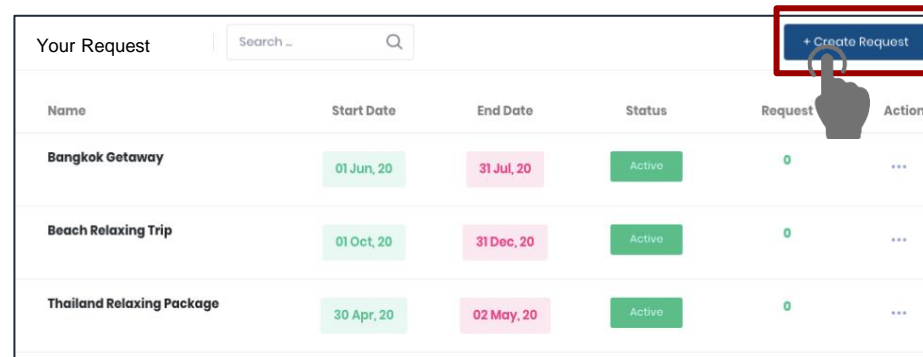
1

Select “ **Your Requests** ” from the **Dashboard menu** to get to the list of your company requests which able to Add/Edit/Delete



2

Click “ **+ Create Request** ” to create your request.



3

Complete the form and “Save” to add the new offers.

(More details at Appendix 8)

Create Request

Name*

Preferred products and services Type* Event*

Special Feature

Short Description* Maximum 250 characters

Details*

Please upload the feature photo: Attach files

Max file size is 5 MB and max number of files is 5.
Best photo size is 1330px x 600px

Price

Volume* Unit*

Period from Period to

Status

Active Not Active

Close Save

STEP 3 : CREATE REQUESTS

REQUEST (Business Request)

is the key activity in this platform. Here, Sellers from around Thailand can search and see your Request.

(More details at Appendix 8)

Crucial Information for seller to match with your request.

1. Preferred Products and Services Type –

The list of tourism products & services you're looking for from this deal.

Create Request

Name*

Preferred products and services Type*

Event*

No Event

Special Feature

Short Description* Maximum 250 characters

Details*

B I U S X' X, 13 A

Please upload the feature photo:

Attach files

Price

One price

฿

-

฿

Volume*

Unit*

-

Pax

Period from

Period to

Status

Active

Not Active

Close

Save

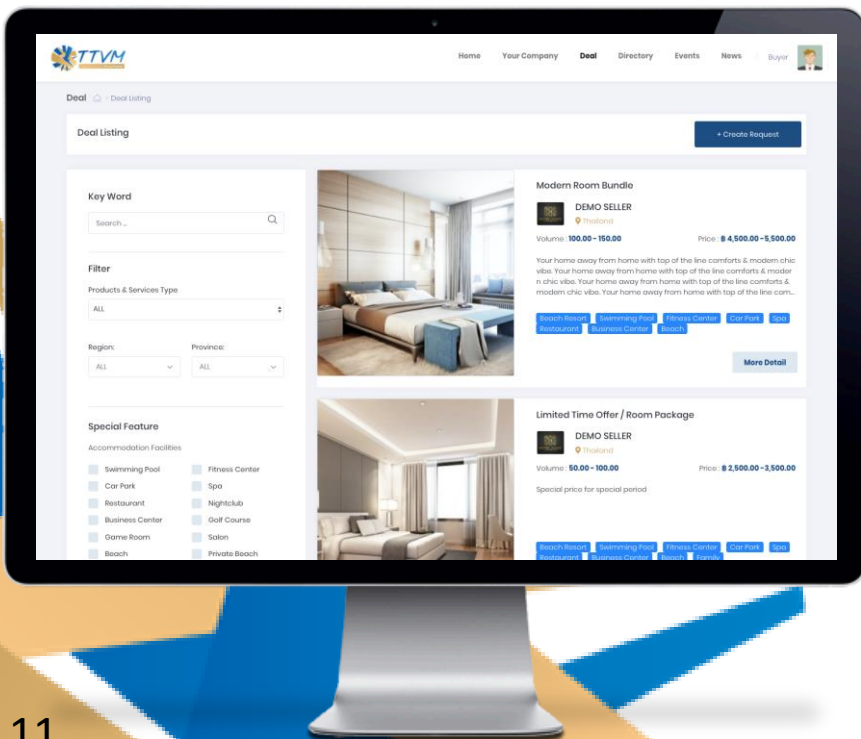
- 2. Price** – Pricing is the art. Too wide range can cause confusion to the seller, as well as, too small range will limit your negotiation.
- 3. Volume** – put number of room night or PAX that you want to get in this price range, or minimum volume in this price
- 4. Validation** – period that the price can be effective

STEP 4 : MATCHING

Now is the time we expand your business.

Our platform processes 3 simple ways to match your “**REQUEST**” with seller’s “**OFFER**”;

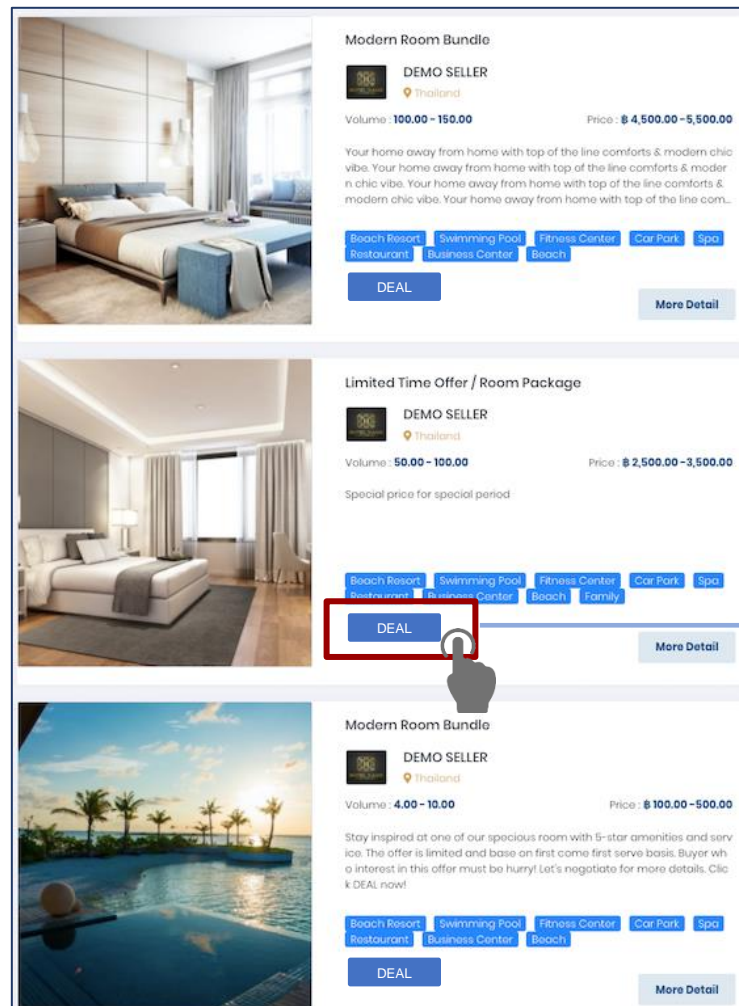
1. Auto-match
2. Search offers
3. Suggestion



4.1 Auto-Match

Once finish creating the **REQUEST**, the system will automatically match your request's criteria with sellers' and generate the list of **OFFER** from the seller that is highly matched with yours.

** Auto Match : Automatically pop up right after the request is created*



Matching Criteria

TTVM use the following factor to match your Requests with Seller's Offers:

- Products/Services type
- Location
- Price
- Volume
- Available Period
- Specific Keywords

Click “Deal” to send dealing request
Dealing process will start when the seller click accept.

STEP 4 : MATCHING

Now is the time we expand your business.

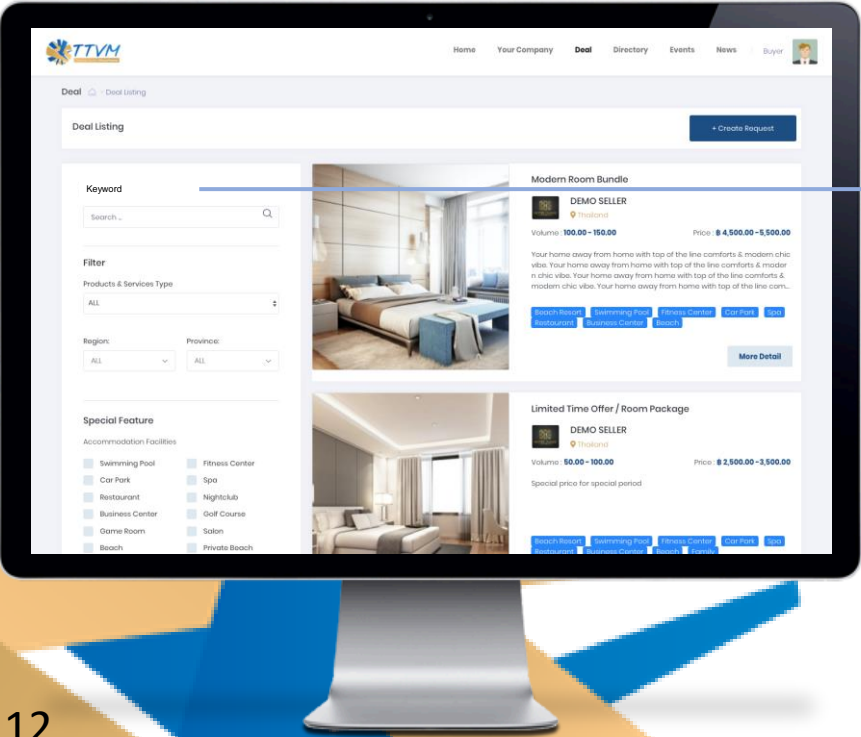
Our platform processes 3 simple ways to match your “**REQUEST**” with seller’s “**OFFER**”;

- 1. Auto-match
- 2. Search offers
- 3. Suggestion

4.2 Search Offers

Click “**Deal**” on the main menu, you will find the search box on the left side, which allow you to select many criteria as you want to search for the deal (**OFFER** from sellers). As details below:

The list of special feature



Keyword

Filter

Products & Services Type

ALL

Location*

Please Select

Special Feature

Accommodation Facilities

Please Select

Accommodation Type

Please Select

Style & Theme

Please Select

Tour Package

Please Select

Validity period

Select date range

Price : Range

Volume : Range

Search

Special Feature

Accommodation Facilities

Swimming Pool

Car Park

Restaurant

Business Center

Game Room

Beach

Rooftop Restaurant

Executive Lounge

Fitness Center

Spa

Nightclub

Golf Course

Salon

Private Beach

Bar

Accommodation Type

Resort

Beach Resort

Boutique Hotel

Pool Villa

Convention Hotel

Bungalow

Long Stay

Hotel

Resort & Spa

Villa

City Hotel

Service Apartment

Home Stay

Green Hotel

Style & Theme

Romantic

Accessibility

Wellness

Relax

Private

Modern

Family

Business

Fun

Luxury

Classic

Tour Package

Tour Package

Community Based Tourism

Diving

Food Tour

Responsible Tourism

Local Experience

Sport

Volunteer-Tourism

Creative Tourism

Attraction Categories

Entertainment

National Park

Shopping

Adventure

Animal Welfare

Theme Park

Museum

Department Store

Education & Recreation

Service

5 Stars Restaurant

Treatment

Transportation

Air Ticket

Restaurant

Rehabilitation

Plastic Surgery

Laboratory

Regenerative Medicine Clinic

Bar

Golf

Private Yacht

Buffet Restaurant

Hospital

Aesthetics Clinic

Dental

Health and Wellness Hotel & Resort

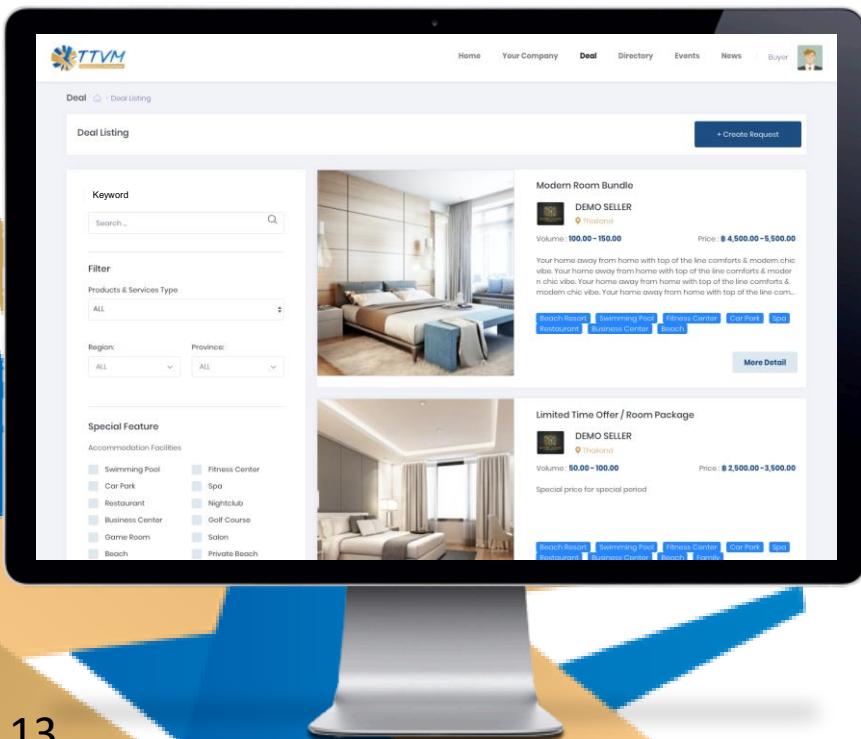
Wellness & Spa

STEP 4 : MATCHING

Now is the time we expand your business.

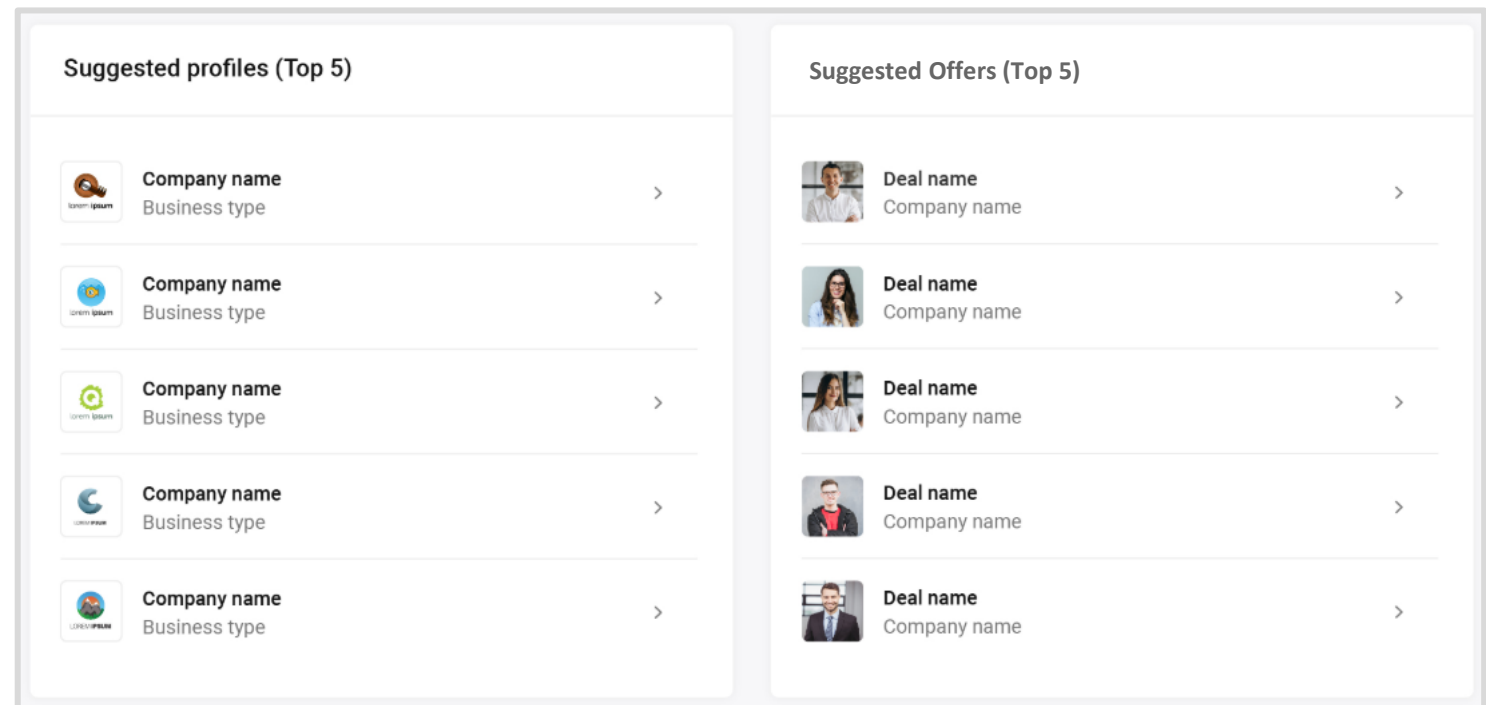
Our platform processes 3 simple ways to match your “**REQUEST**” with seller’s “**OFFER**”;

1. Auto-match
2. Search offers
3. Suggestion



4.3 Suggested

From the “Dashboards” you will find the “Suggested (Deal) Offers” section which is automatically recommended to give you more chance on the weekly basis to explore more deal to grow your business opportunity.



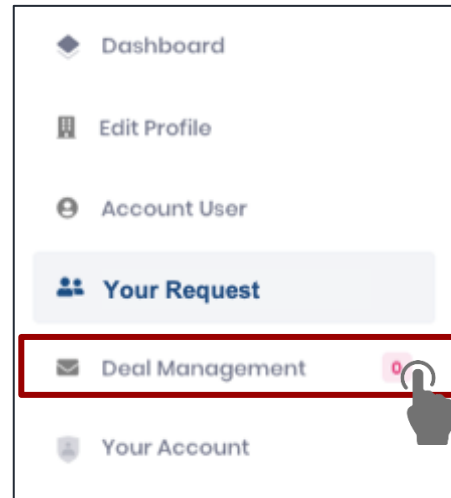
STEP 5 : DEALING

From each channel, you can connect to sellers by clicking **"Deal"** to send a request and wait until they "Accept" your dealing request. Then you could continue negotiation in the chat box.

This chat log will be kept confidential only in your account.

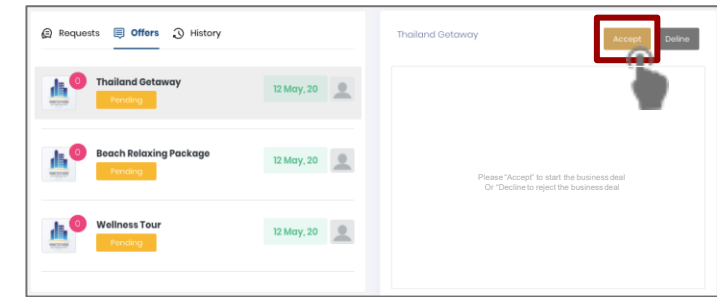
1

From the Dashboard menu, **select "Deal Management"** to access the list of deals (Requests & Offers) you've interacted.



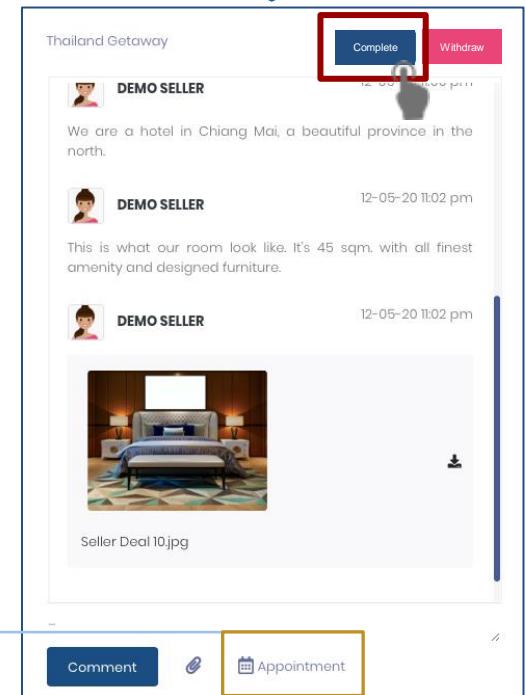
2

Once the owner of the Offers, **select "Accept"**. The chat box will open for you to start the negotiation.



3

You could have a conversation until both sides agree. To complete the dealing process, buyer and seller must **click "Complete"**. Then chat box will close, and all conversation history will be kept as a history (chat log).



Appointment



You can make an appointment to continue negotiation with the seller (from the appointment function next to chat box). All list of appointment will show in the Dashboard to let you jump to the conversation directly.

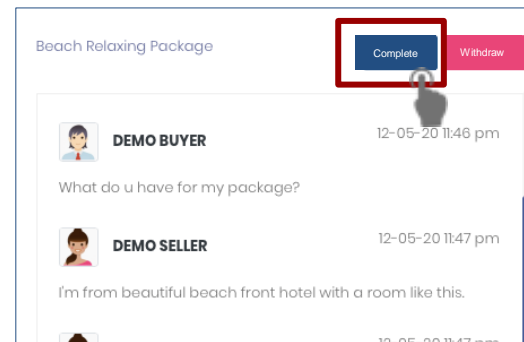
STEP 6 : EVALUATION

Right after you click “**Complete**”, the evaluation box will appear to let you rate or leave a comment. You can input the final Buying Price and Volume of this deal. **This important result will be kept confidential.**

Consolidated calculation will be shown on your dashboard for your performance, further analysis, forecast or data management as well.

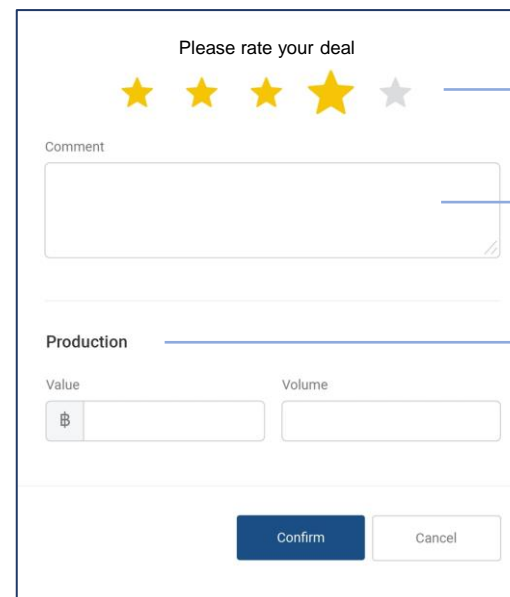
1

Once you’ve come to the final agreement for each business deal, just click “**Complete**” to finish it and count your performance.



2

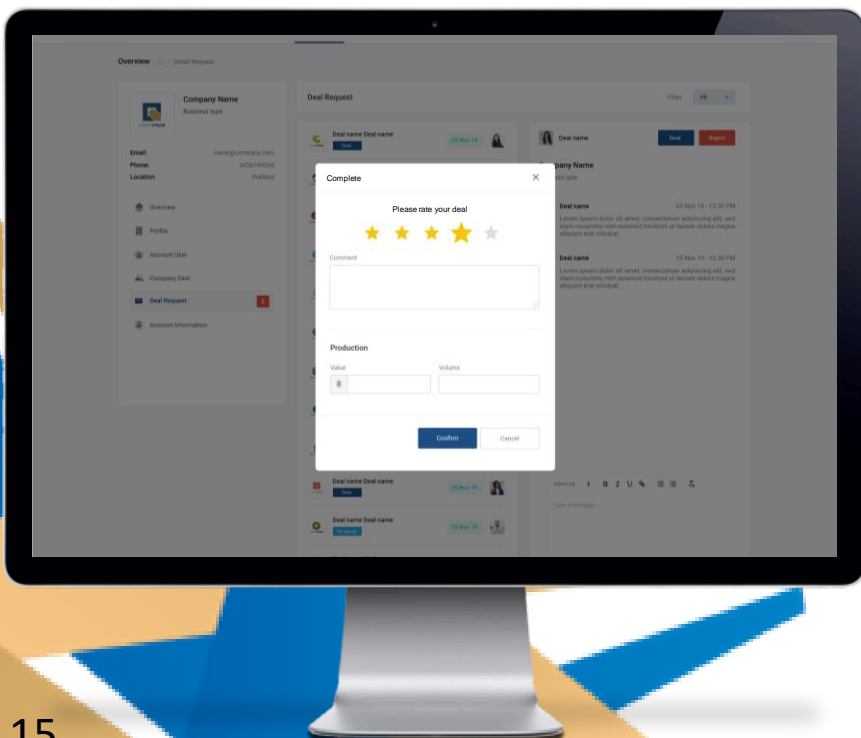
The evaluation box; you could rate and comment about your experience and satisfaction on the specific conversation. This will also reflex to your counterpart performance. And they will also have to do the same.



Rate the deal from 1 - 5 Star (Less – Most Satisfaction)

Leave some comment that relates to this deal.

Final Selling Price and Volume of this deal. This information will be summarized to appear on your “**Dashboard**” for further analyst and forecast.





APPENDIX

USER MANUAL

<http://virtualmart.tourismthailand.org>

For more information please contact Email: admin.ttvms@tat.or.th



Guest's
Main Menu



To Home Page

To the list of Virtual Event

To the list of News & Business Information from TAT

To access your **Personal Menu** and logout

User's
Main Menu





To Dashboard


To deal list


To discover other's company profile


Buyer


 Dashboard

 Edit Profile

 Account User

 Your Request

 Deal Management

 Your Account

[Logout](#)

Go to company profile page

To source information by period

To source information by products and services type or by user (For Admin User)

Brief information about your company

Go to dashboard

Go to "Profile Editing" page

Add/Edit/Delete users in your company

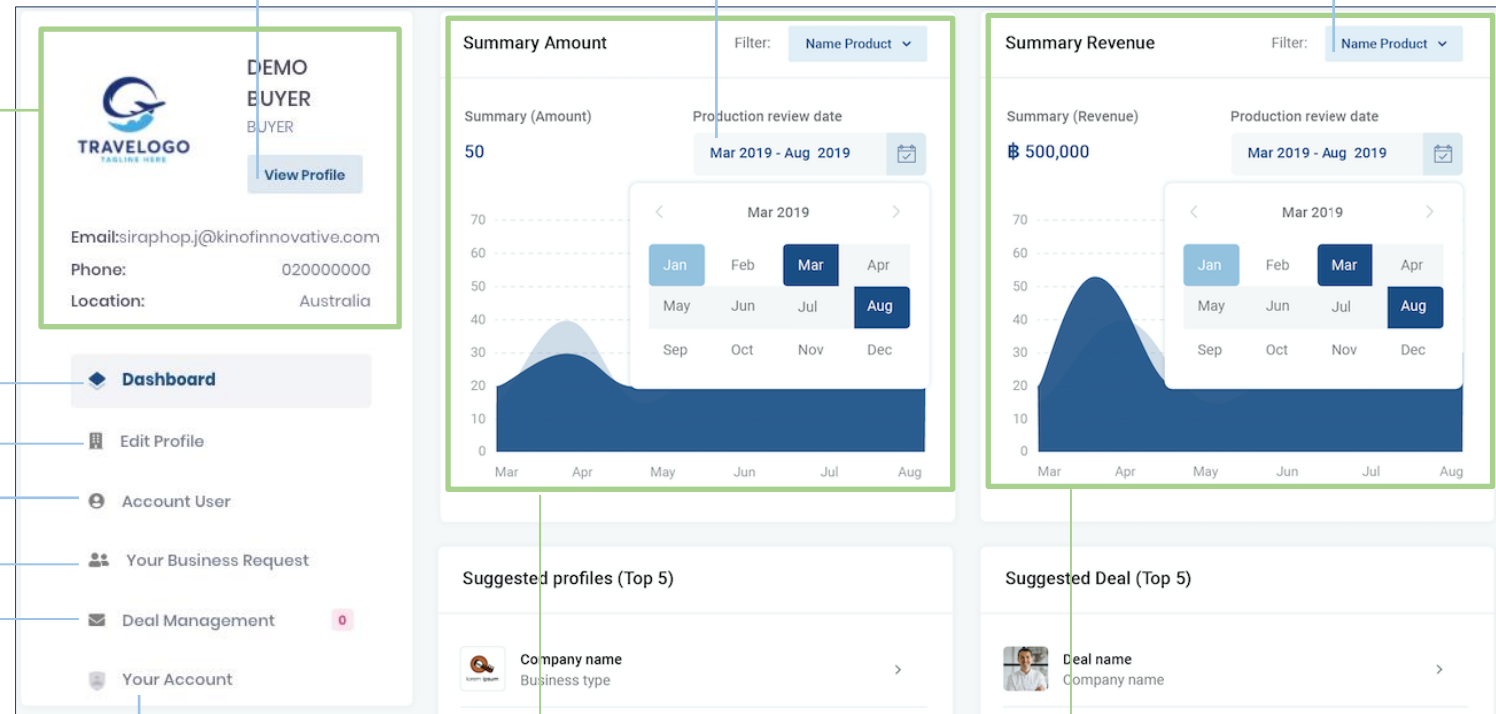
Add/Edit your offers

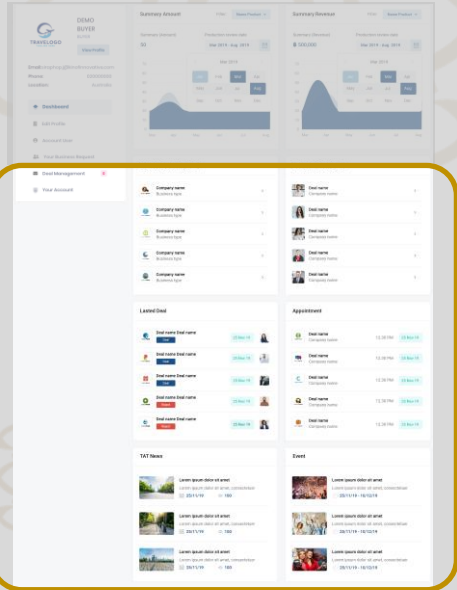
Manage your Business Offers/Requests and view deal history.

Add/Edit details of your account information.

Summarize of your production as a value or revenue

Summarize of your production as a volume or amount





Suggested Profiles

A list of company profile that match with your need. Automatic shuffle and change the result every week.

Suggested profiles (Top 5)

	Company name Business type	>
	Company name Business type	>
	Company name Business type	>
	Company name Business type	>
	Company name Business type	>

Suggested Offers (Top 5)

	Deal name Company name	>
	Deal name Company name	>
	Deal name Company name	>
	Deal name Company name	>
	Deal name Company name	>

Suggested Offers

A list of Seller's Offers (Business Offer) that match with your Requests. Automatic shuffle and change the result every week.

Latest Business Deal

The list of your latest business deal that you've interacted.

Latest Business Deal

	Deal name Deal name	Deal	25 Nov 19	
	Deal name Deal name	Deal	25 Nov 19	
	Deal name Deal name	Deal	25 Nov 19	
	Deal name Deal name	Reject	25 Nov 19	
	Deal name Deal name	Reject	25 Nov 19	

Appointment

	Deal name Company name	12.30 PM	25 Nov 19
	Deal name Company name	12.30 PM	25 Nov 19
	Deal name Company name	12.30 PM	25 Nov 19
	Deal name Company name	12.30 PM	25 Nov 19
	Deal name Company name	12.30 PM	25 Nov 19

Appointment

The list of your latest appointment.

TAT News

The list of latest business news from TAT Newsroom.

TAT News

	<p>Lorem ipsum dolor sit amet</p> <p>Lorem ipsum dolor sit amet, consectetur</p> <p>25/11/19 100</p>
	<p>Lorem ipsum dolor sit amet</p> <p>Lorem ipsum dolor sit amet, consectetur</p> <p>25/11/19 100</p>
	<p>Lorem ipsum dolor sit amet</p> <p>Lorem ipsum dolor sit amet, consectetur</p> <p>25/11/19 100</p>

Event

	<p>Lorem ipsum dolor sit amet</p> <p>Lorem ipsum dolor sit amet, consectetur</p> <p>25/11/19 - 10/12/19</p>
	<p>Lorem ipsum dolor sit amet</p> <p>Lorem ipsum dolor sit amet, consectetur</p> <p>25/11/19 - 10/12/19</p>
	<p>Lorem ipsum dolor sit amet</p> <p>Lorem ipsum dolor sit amet, consectetur</p> <p>25/11/19 - 10/12/19</p>

Event

The list of the upcoming virtual event.

Company Name & Business Type

Business name and type to identify your company identity and value.

Edit Profile

To edit, add, change and delete the company profile.

Profile Cover

Make the first impression with a meaningful profile cover that relates to your business.

Company Logo


Official company logo (or a business logo) to strengthen your brand identity.


Address & Location

To identify your company address and the area that your products/services operate.

Company Story


Brief information about your company. Such as history, business details, products and services, operation, reputation and achievement.






DEMO BUYER
Travel Agent

[Edit Profile](#)

 **Address**
99/453 Rathanathibet Rd

 **Country**
Australia


Description
DEMO BUYER travel

Whether your idea of a holiday is to immerse in the culture, travel back in time for a historical tour, go on a gastronomic journey, take on a spiritual pilgrimage, or simply to relax and unwind, We Tour Thailand can accommodate your needs and discerning preferences. We guarantee a stress-free trip with travel itineraries that include transportation, meals, and other essential arrangements. We want your visit to Thailand to be memorable because of a convenient and fun experience.


Book a pre-packaged tour and you won't have to worry about anything else. Tell us where you want to go, and our agents will present you with a range of options. As a trusted travel agency in Bangkok, we have built a reputation for showing visitors the most popular tourist attractions at affordable and cheap rates. We are committed to making a trip to Thailand accessible to everyone.

Deal Listing

Key Word



Bangkok Getaway

 **DEMO BUYER**
Australia

[+ Create Request](#)

Requests List

List of your requests (Business Requests)

Create Request

Create new requests (Business Requests) to get attention from seller to start dealing process.

Requests Search

To search for specific requests which able to use many factors to narrow the search result. Such as : Keyword, Products & Services Type, Location, Price, Volume, Validity, Special Feature.

Request's Feature Photo

A photo that identify the products & services type or a component of the request.

Request's Information

Brief information about the request. Such as Request's Name, short description to gain more interest from the buyer, Range of selling price, Expected selling volume and list of Special features.

More Details

To explore more information about this request.

Requests List

Keyword

Search

Filter

Products and Services Type

ALL

Location*

ALL

Special Feature

Accommodation Facilities

Swimming Pool

Car Park

Restaurant

Business Center

Gamie Room

Beach

Rooftop Restaurant

Executive Lounge

Fitness Center

Spa

Nightclub

Golf Course

Salon

Private Beach

Bar

Accommodation Type

Resort

Beach Resort

Boutique Hotel

Pool Villa

Convention Hotel

Bungalow

Hotel

Resort & Spa

Villa

City Hotel

Service Apartment

Home Stay

Bangkok Getaway

DEMO BUYER

Australia

Volume : 50.00 - 100.00

Price : \$ 3,000.00 - 4,000.00

Looking for hotel for my Bangkok Getaway package.

Swimming Pool

Fitness Center

Restaurant

Nightclub

More Detail

Beach Relaxing Trip

DEMO BUYER

Australia

Volume : 50.00 - 100.00

Price : \$ 4,000.00 - 6,000.00

I'm craving for a resort stay for my Beach relaxing trip.

Beach

Private Beach

More Detail

Thailand Relaxing Package

DEMO BUYER

Australia

Volume : 10.00 - 50.00

Price : \$ 4,000.00 - 5,000.00

Hotel Room with swimming pool and fitness

Company Name

Official name of company, business or property.

Logo

Official logo of company, business or property.

Business Type

Type of your business or category of main business activity.

Preferred Products and Services Type

List of products and services that your company preferred or need to buy. Able to add up to 5 types.

Company Story

The details information of the company. Such as history, vision, the scope of work, strategy, main activity, expected customer, level or style of products & services, business specification, etc. This area is where you can create and edit all text style and layout to reflect the value of your business.

Profile Cover

Top cover of company profile page. The photo should be nice and attractive as it is the first thing everyone visit your profile page will see.

Company Profile

DEMO BUYER



Business type*

Travel Agent

Preferred products and services Type*

☒ Accommodation ☒ Transportation ☒ Attraction ☒ Food & Beverage ☒ Health & Wellness

CompanyProductType

Company story*



DEMO BUYER travel

Whether your idea of a holiday is to immerse in the culture, travel back in time for a historical tour, go on a gastronomic journey, take on a spiritual pilgrimage, or simply to relax and unwind, We Tour Thailand can accommodate your needs and discerning preferences. We guarantee a stress-free trip with travel itineraries that include transportation, meals, and other essential arrangements. We want your visit to Thailand to be memorable because of a convenient and fun experience.

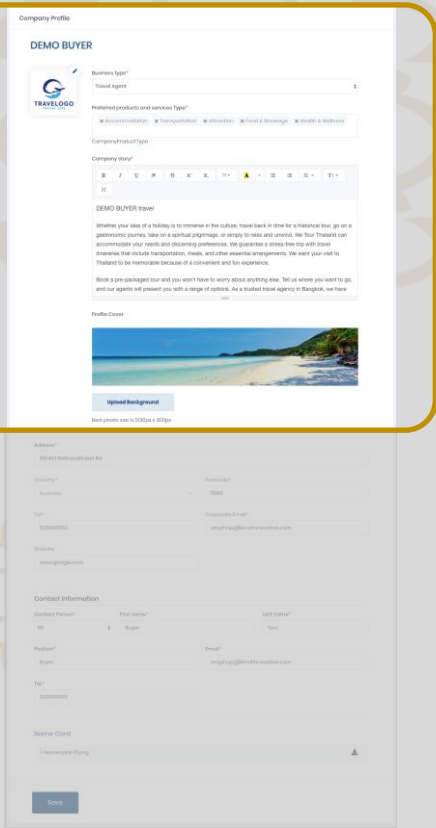
Book a pre-packaged tour and you won't have to worry about anything else. Tell us where you want to go, and our agents will present you with a range of options. As a trusted travel agency in Bangkok, we have

Profile Cover



Upload Background

Best photo size is 1330px x 300px



Company Address
Company, business or property contact address.

Corporate Email
Official corporate Email. This email will use as a main contact email between TTVM and company too.

Contact Person Information
Contact person information. This person will be admin user for the company who able to add edit and be the main contact person with TTVM.

Business Card Information
The copy file of your company's business card..

Address*

99/453 Rathanaithibet Rd

Country*

Australia

Postcode*

11000

Tel*

020000000

Corporate Email*

siraphop.j@kinofinnovative.com

Website

www.google.com

Contact Information

Contact Person*

Mr.

First name*

Buyer

Last name*

Test

Position*

Buyer

Email*

siraphop.j@kinofinnovative.com

Tel.*

020000000

Name Card

1-Namecard-01.png

📎

Save

CREATE REQUESTS



Requests Name

To add/edit the attractive name for the offers

Preferred Products and Services Type

Select the type of Products and Services you need to buy for this request.

Short Description

Brief information of this Request. Use this space to create an attractive marketing word to draw attention and lead the seller to start business with you.

Description

To add/edit the details information about the requests. Use this space to describe all information that relates to this deal and make it more convenient for sellers to find the right information that able to lead them to start "Dealing" process with this deal.

Price

To specific the range of expected buying price for this request, this info will relate to the search result.
**Check on one price box to offer this request at one price.*

Volume

To specific the range of expected buying volume or amount for this request, this info will relate to the search result.

Status

Status of the request. Select "Active" to open for negotiation and make it appear on the request list or select "Not Active" to disable for negotiation and make it disappear from the request list.

The screenshot shows the 'Create Request' form with the following fields and annotations:

- Name***: A text input field for the request name.
- Preferred products and services Type***: A dropdown menu for selecting the type of products and services.
- Event***: A dropdown menu with 'No Event' selected.
- Special Feature**: A text input field for special features.
- Short Description* Maximum 250 characters**: A text input field for a brief description.
- Details***: A rich text editor with formatting options (Bold, Italic, Underline, Text Color, Background Color, Bulleted List, Numbered List, Indent, Outdent, Link, Unlink, Table, Table of Contents, Undo, Redo, Print, Full Screen, Exit Full Screen).
- Please upload the feature photo:** A section with an 'Attach files' button.
- Price**: Two input fields for minimum and maximum price, with a 'One price' checkbox.
- Volume***: Two input fields for minimum and maximum volume.
- Unit***: A dropdown menu with 'Pax' selected.
- Period from**: A date input field.
- Period to**: A date input field.
- Status**: Radio buttons for 'Active' (selected) and 'Not Active'.
- Close** and **Save** buttons at the bottom right.

Event

To select the specific virtual event for this deal.
**If not select this field, the offer will be available in the offer list and able to found when their search matches the criteria.*

Special Features

To indicate the list of special feature which able to match with seller's need. You may need to select this special feature base on your buying proposes or specific point of the products and services you need.

Request's Photo

To add/edit attractive photos to get attention from the sellers. Now it able to add up to 5 photos.

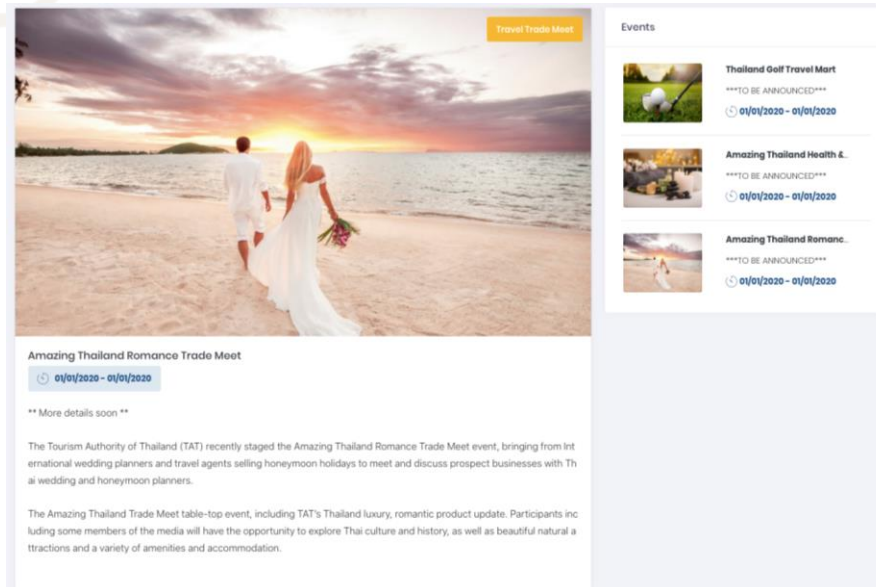
Unit

To select the unit of this request's expected selling volume.

Valid (From – To)

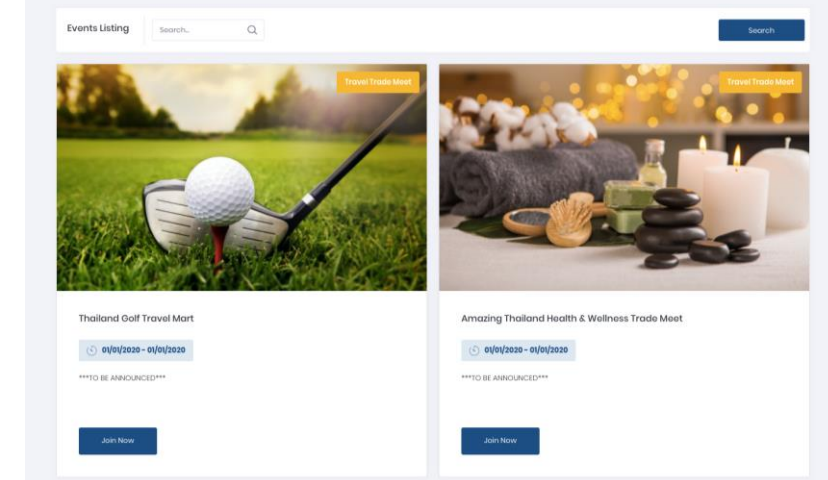
To specific the validate period of products and services that need to buy from this request..

"Event" is a specific virtual trade activity that creates by TAT which brings some marketing activity from on-ground event to online event and may focus on the group of buyer and seller who interest in the same products/services during a specific period. Such as "A Romantic Travel Trade Event" which is the virtual event that focuses on products and services that relate to a romantic or honeymoon trip.



TAT or TTVM Secretariats will create the event on TTVM before the actual event date. All event information will appear on the user "Dashboard" or "Events" menu. Each event will indicate important details as listed below.

- Event name and description
- Products/Services or theme that relates to the event
- A specific short period of the event
- Other rules or conditions of the event *If available



Buyers & Sellers who interest in the event can join by click on the "Join" button then prepare specific business offers/requests for each event and add on TTVM before the event start. Once the event begins, all pre-create business offers/requests will appear on the event page. Then everyone can start to look up and consider to begin business negotiation and complete it within the event period.



USER MANUAL

“BUYER”

<http://virtualmart.tourismthailand.org>

For more information please contact Email: admin.ttvm@tat.or.th

